

Pell Frischmann

Driving a Global Cyber Security Strategy: A Journey to Enhanced Resilience and Board Confidence

Case Study



Overview

Pell Frischmann is a UK-based advisory and technical consultancy with heritage dating back to 1926, the company combines deep expertise with a commitment to sustainable innovation across the built and natural environments. Now part of Dorsch Global, under the RAG-Stiftung Foundation, the broader group also includes specialist brands such as The Yard Creative, Leslie Jones Architecture, Desco and McBains.

Operating across infrastructure, buildings and regeneration, Pell Frischmann supports both public and private sector clients through multidisciplinary services spanning engineering, transport, water, environment and digital systems. With a presence across the UK and internationally, their delivery is backed by global scale and local insight.

Guided by a culture of 'Excellence Through Innovation', Pell Frischmann is dedicated to delivering outcomes that exceed compliance and create lasting value for communities.



Challenge

Pell Frischmann and its associated companies needed to enhance their cyber security capabilities to support their global operations, defend against potential nation-state attacks and ensure the security of sensitive data. While already taking security seriously and possessing various tools, Pell Frischmann lacked a dedicated security team, 24x7 support and comprehensive visibility across their infrastructure.

Additionally, they required expert consultancy support to future-proof their Microsoft security deployments and licensing. Given the rapidly evolving threat landscape, Pell Frischmann sought to validate whether existing solutions remained adequate and were appropriately configured for emerging threats and infrastructure expansion.

Pell Frischmann

At a Glance

Customer:
Pell Frischmann

Organisation Size:
500-1,000

Industry: Civil Engineering

Solutions:
Assure365 - Managed SOC

Technologies: Microsoft Security, Cato Networks and Automox



Solution

Following a competitive tender process, Pell Frischmann partnered with CyberOne to enhance its cyber security capabilities. The solution provided by CyberOne included:

- Deployment of the Assure365 service leveraging Microsoft Security solutions, including Sentinel, Defender, Intune and Entra ID.
- Implementation of Microsoft Defender-based patch management, complemented by Automox for streamlined updates.
- Integration of Cato Networks Secure Access Service Edge (SASE) to ensure secure, global application access.
- Provision of continuous 24x7x365 monitoring and comprehensive threat detection and response across Pell Frischmann's entire digital infrastructure.
- Expert consultancy to optimise and future-proof Microsoft Security deployments and licensing, ensuring adaptability to emerging threats and evolving IT infrastructure.



Results

Partnering with CyberOne significantly enhanced Pell Frischmann's cyber security posture, delivering the following key benefits:

- Enhanced Security Visibility:**
 Real-time monitoring via Microsoft Sentinel providing comprehensive oversight of global IT operations.
- Operational Scalability:**
 Seamless security management across diverse geographic locations, ensuring consistent protection.
- Increased Cyber Hygiene:**
 Robust patch management processes significantly improving overall cyber hygiene.
- Proactive Expert Guidance:**
 Continuous support and consultancy from CyberOne to proactively address and mitigate cyber risks.
- Improved Threat Response:**
 Rapid detection and effective mitigation of cyber threats significantly reducing potential vulnerabilities.
- Future-Proof Technology:**
 Optimised Microsoft licensing and deployment strategy, adaptable to emerging threats and IT developments.
- Cost Efficiency:**
 Consolidated security solutions for streamlined management and optimised investments.
- Enhanced Board Confidence:**
 Clear, comprehensive reporting and expert management significantly boosting board-level assurance in cyber security practices.

The collaboration with CyberOne has equipped Pell Frischmann with robust, scalable cyber security, empowering continued innovation and growth with confidence.



Working with CyberOne has significantly advanced our cyber resilience, equipping us to navigate an increasingly complex threat landscape confidently.

Their proactive account management and consistent expert support ensure we're always ahead of potential risks, enabling us to maintain operational continuity and focus on strategic growth. CyberOne's dedicated approach to understanding our specific needs has developed a strong partnership, resulting in measurable improvements across our entire cyber security framework.

That strategic guidance, coupled with their responsiveness and commitment, has truly elevated our capability to anticipate, manage and mitigate cyber threats effectively

Phil Jackson, IT & Telecommunications Director

About CyberOne

A Microsoft Security Elite Partner and member of the Microsoft Intelligent Security Association (MISA), delivering world-class AI-augmented Managed Extended Detection & Response (MXDR) services. Our Microsoft-verified Managed XDR solution combines Microsoft's security platform with CyberOne's accredited experts to help organisations prevent, detect and respond to modern cyber threats faster while accelerating cyber maturity and maximising Microsoft investments.

Through our 24x7x365 Global Security & Network Operations Centre (SNOC), CyberOne provides continuous protection supported by NCSC-accredited Cyber Incident Exercising and Response, CREST-accredited SOC services and Penetration Testing, alongside clear, measurable service level agreements (SLAs). CyberOne's Consulting, Professional and Managed Security services help organisations protect critical operations, strengthen compliance and move confidently from cyber risk to cyber resilience.



+44 (0) 3452 757575

hello@cyberone.security

cyberone.security

