

Hodge Bank

Securing Growth for a Digital-First Bank

Case Study



Overview

Hodge Bank is a UK-based Financial Services provider offering savings, mortgages and commercial lending. It operates entirely through a digital-first model with no physical branches.

Hodge is focused on innovation and personal service and serves a targeted client base through its cloud-driven platforms. In an industry where cyber threats, compliance requirements and customer trust are paramount, Hodge recognised the need for a proactive, scalable cyber security approach.

The goal was to ensure 24x7 protection, support operational agility and enable secure growth in a highly regulated and competitive financial landscape.



Challenge

Hodge Bank's transition to a cloud-first, digital model required a modern security approach to match. The business sought a Managed Security Service provider that could deliver around-the-clock monitoring, intelligent alert triage and incident response across its multi-cloud infrastructure.

Key business drivers included:

- Preventing financial loss from cyber threats.
- Protecting customer data and trust.
- Avoiding reputational harm in a competitive market.
- Ensuring regulatory compliance and avoiding penalties.

As a digitally native bank with services hosted in both Azure and AWS, Hodge needed a solution that could provide consistent visibility and control across multiple environments while also managing Microsoft 365 and third-party tools such as Zscaler and Mimecast.



HODGE

At a Glance

Customer:
Hodge Bank

Industry: Financial Services

Solutions:
MXDR as a Service | Assure 365

Products:
Microsoft Sentinel,
Microsoft Defender XDR,
ZScaler, Mimecast



Solution

CyberOne implemented a Microsoft-powered MXDR service, integrating Microsoft Sentinel and Defender XDR to deliver 24x7x365 threat detection, response and visibility across Hodge's hybrid environment, including Microsoft 365, Azure and AWS. Third-party tools such as Zscaler (ZIA and ZPA) and Mimecast were also integrated, providing secure access, email protection and enriched telemetry within the Managed Security Service.

When Hodge initially used Microsoft's Azure Pricing Calculator, the Sentinel cost estimates appeared disproportionately high. CyberOne stepped in to review the underlying assumptions and identified that the tool had applied metrics suited to much larger enterprises. After recalibrating the inputs, the revised estimates were brought in line with Hodge's actual usage and operational scale.

The service was further enhanced to support Hodge's new digital savings platform and delegated out-of-hours incident response, ensuring consistent, round-the-clock protection.



Results

By partnering with CyberOne, Hodge Bank significantly strengthened its cyber resilience, aligning security operations with its digital-first strategy and regulatory responsibilities. The engagement delivered measurable outcomes across visibility, cost-efficiency and operational response:

- **24x7x365 Threat Monitoring and Response**
Round-the-clock visibility and incident handling across Microsoft, AWS and integrated third-party platforms.
- **Optimised Sentinel Cost Forecasting**
Revised cost modelling provided a more accurate, scalable pricing structure aligned to Hodge's true needs.
- **Stronger Compliance and Governance**
Enhanced controls and detailed reporting supported regulatory obligations, internal assurance requirements and audit-readiness across multiple jurisdictions.
- **Improved Incident Containment**
Delegated out-of-hours response ensured faster containment and reduced potential impact on customer services.
- **Integrated Multi-Cloud Visibility**
Centralised telemetry from Azure, AWS, Zscaler and Mimecast enabled cohesive monitoring and enriched threat detection.
- **Support for Strategic Growth Initiatives**
Security services were seamlessly adapted to support new product launches, such as Hodge's digital savings platform, while ensuring compliance and resilience.

This end-to-end solution delivered by CyberOne has positioned Hodge Bank with a secure, flexible and cost-effective cyber defence strategy, empowering the business to innovate and grow confidently in an increasingly digital and regulated financial landscape.



Working with CyberOne has been a game-changer for our security operations. Their ability to tailor a service that fits our technical landscape and strategic business priorities has delivered genuine value. They've enabled us to consolidate visibility and control across our multi-cloud environment including Azure, AWS and a range of third-party tools like Zscaler and Mimecast, while ensuring seamless 24x7 coverage and a proactive, responsive approach to threat management.

The clarity of their communication, the depth of their expertise and their commitment to supporting our evolving needs have given us real confidence in our security posture. CyberOne remains a trusted partner in ensuring resilience and safeguarding our customers, data and operations as we continue to scale and innovate digitally.

Drew Evans, Head of Engineering, Hodge Bank

About CyberOne

A Microsoft Security Elite Partner and member of the Microsoft Intelligent Security Association (MISA), delivering world-class AI-augmented Managed Extended Detection & Response (MXDR) services. Our Microsoft-verified Managed XDR solution combines Microsoft's security platform with CyberOne's accredited experts to help organisations prevent, detect and respond to modern cyber threats faster while accelerating cyber maturity and maximising Microsoft investments.

Through our 24x7x365 Global Security & Network Operations Centre (SNOC), CyberOne provides continuous protection supported by NCSC-accredited Cyber Incident Exercising and Response, CREST-accredited SOC services and Penetration Testing, alongside clear, measurable service level agreements (SLAs). CyberOne's Consulting, Professional and Managed Security services help organisations protect critical operations, strengthen compliance and move confidently from cyber risk to cyber resilience.



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