

Assist Security Group

Case Study



Overview

Assist Security Group is a professional security service provider. They offer 24x7 tailored security solutions designed to meet the unique needs of their clients. Their services include risk management, surveillance and on-site security personnel, utilising cutting-edge technology and highly trained staff.



Challenge

When Troy Hewitt, CEO, acquired Assist Security Group, he learned of the company's significant cyber security challenges with their previously managed IT partner. The existing IT and cyber security infrastructure was fragmented and outdated, with physical servers and unmonitored systems.

The company experienced frequent malicious email attacks and even a ransomware incident. Additionally, their previous cyber security partner failed to keep pace with technological advancements, leaving Assist Security Group vulnerable.

The company needed a reliable cyber security partner to manage its growing Microsoft estate, ensure data security for its confidential client information, and provide continuous monitoring and threat detection. The solution had to align with their "protection through partnership" ethos and support their compliance obligations in the UK and globally.



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At a Glance

Customer: Assist Security Group

Organisation Size: 50-99

Industry: Security Services

Solution: Assure 365

Products: Microsoft Defender XDR, Microsoft Sentinel, Microsoft Entra, Microsoft Intune, Microsoft Purview, Microsoft Priva



Solution

Following an extensive evaluation, Assist Security Group selected CyberOne as their cyber security partner. CyberOne's Assure 365 Managed MXDR Service fully utilises the Microsoft Security stack, enabling Assist Security Group to maximise their Microsoft investment.

CyberOne provided continuous monitoring and regular updates on emerging threats, allowing Assist Security Group to focus on their core business operations without worrying about cyber security risks. The partnership ensured that Assist's systems and data remained secure and compliant with industry standards.

CyberOne's approach included a comprehensive consultation to assess Assist's current cyber security posture. They streamlined and unified the IT infrastructure, migrating it to a cloud-based solution using Microsoft Azure and Microsoft 365 suite. This transition not only enhanced security but also improved accessibility for employees, whether in the office or travelling globally.



Results

The collaboration with CyberOne resulted in several significant benefits for Assist Security Group:

- **Enhanced Security Posture:** CyberOne's proactive threat hunting and real-time monitoring ensured that potential threats were identified and mitigated promptly, preventing data breaches and ensuring the security of sensitive client information.
- **Increased Confidence and Compliance:** With CyberOne's support, Assist Security Group met their compliance obligations and felt secure in their cyber security strategy, allowing them to focus on business growth and client satisfaction.
- **Modernised Infrastructure:** The migration to a cloud-based solution unified Assist's IT systems, providing seamless access to documents and emails and enhancing business continuity.
- **Simplified IT Management:** CyberOne's plain language reporting and dedicated support made IT management straightforward, eliminating the complexity and jargon often associated with cyber security.
- **Cost Savings:** By leveraging the full suite of Microsoft 365 products, Assist Security Group achieved significant cost savings compared to using multiple vendors and systems.

CyberOne's ability to deliver tailored, effective cyber security solutions quickly and efficiently was crucial in transforming Assist Security Group's cyber security posture, ensuring robust protection in an ever-evolving threat landscape.



When I acquired Assist Security, the IT and cyber protection were pretty much non-existent. We had physical servers in a server room but didn't know what was on them or what they were attached to. We had various products that weren't managed at all.

When we selected CyberOne, they came in, conducted a consultation, reviewed everything and then unified it all under Microsoft, which made it so much easier. They modernised our systems and gave us better visibility with insights we could understand without being bamboozled by technical language."

Troy Hewitt, CEO, Assist Security Group

About CyberOne

A Microsoft Security Elite Partner and member of the Microsoft Intelligent Security Association (MISA), delivering world-class AI-augmented Managed Extended Detection & Response (MXDR) services. Our Microsoft-verified Managed XDR solution combines Microsoft's security platform with CyberOne's accredited experts to help organisations prevent, detect and respond to modern cyber threats faster while accelerating cyber maturity and maximising Microsoft investments.

Through our 24x7x365 Global Security & Network Operations Centre (SNOC), CyberOne provides continuous protection supported by NCSC-accredited Cyber Incident Exercising and Response, CREST-accredited SOC services and Penetration Testing, alongside clear, measurable service level agreements (SLAs). CyberOne's Consulting, Professional and Managed Security services help organisations protect critical operations, strengthen compliance and move confidently from cyber risk to cyber resilience.



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